

Burleigh Medical Centre

Dr C A Bridger, Dr S Chikthimmah, Dr W Han, Dr R Hariharan, Dr N Palmer

Burleigh Street, Barnsley, South Yorkshire S70 1DR

Tel 01226 704343

Dear Patient

Update regarding the outcome of our Roundhouse Branch Closure Application

Following our previous correspondence sent out to all registered patients regarding our proposal to close our branch practice site at Roundhouse Health Centre, we now have some important news to share regarding the outcome of our proposal and what this will mean for our patients.

As you may know, we made a request to the NHS South Yorkshire Integrated Care Board (SYICB) to close our branch site at the Roundhouse Health Centre and continue providing all our services from our main surgery at the Burleigh Medical Centre. This decision was not taken lightly, and we considered the views and feedback of our patients throughout the application process in the last 3 years.

To ensure we made an informed decision, we conducted a patient feedback survey in line with advice received from the local SYICB team based in Barnsley. Over the course of eight weeks during December 2022 and January 2023, we sought input from our registered patients, members of our Patient Reference Group (PPG), neighbouring GP practices, our local ward councillors, several other stakeholders and the care homes we serve. Your opinions and feedback played a significant role in shaping our final proposal. A copy of the patient feedback report can be accessed via our website at www.burleighmedicalcentre.co.uk or a hard copy can be requested by calling us on 01226 704343.

The application to close the branch site at Roundhouse Health Centre has been carefully reviewed and considered by SYICB. Following a presentation to the Barnsley Place Committee a review of the application, along with findings of the equality and health inequalities impact assessment, the patient and stakeholder feedback, and due diligence undertaken to consider commissioning implications and impact on services has enabled a thorough review of the viability of the available options.

Our practice branch closure application has now received all the necessary governance approval from SYICB. This means that from 01/04/2024 all our services will be centralised at our main surgery at the Burleigh Medical Centre, and we shall not be operating from our Roundhouse Branch site.

We understand that change can be unsettling, but we want to assure you that we are committed to providing the same level of care and support you have always received. We are working diligently to make the transition as smooth as possible, and we will be here to guide you through the process.

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What will be the options for our patients due to the permanent closure of the branch surgery at the Roundhouse?

You have two options:

1. Patients who have previously used the branch surgery can remain registered with Burleigh Medical Centre and have appointments with any of our health and care team. All face-to-face appointments will be carried out on site at Burleigh Medical Centre. Our home visiting team and various community teams will still visit patients in their own homes if they are too ill or too frail to visit the surgery.
2. Patients who choose not to remain registered with the practice have a choice of re-registering at one of several other practices who cover the area around Roundhouse Health Centre.

You can find out more about different GP practices by visiting www.nhs.uk. This website is very useful and provides information on the number of GPs at a practice, what services are offered to patients and what people think of those services.

A GP finder function is also available on the same website and this is a useful way to help patients find GP practices in their local area, which they are able to register with by just entering your postcode: [Find a GP - NHS \(www.nhs.uk\)](http://www.nhs.uk).

All neighbouring practices offer a full range of services and so you should see no significant change in the type of service you are currently offered.

If you decide to go with option 2, you will need to register with a new practice. To register with a GP practice, you need to call or visit and ask to register with them. You will need to obtain a registration form to be completed and returned to your chosen practice, who will be able to advise you fully on the information they require.

You will need to ensure that members of the household including children are also registered at your new practice should you choose to move practice.

Please note that you can always change GP practices at any time should you wish to do so, as long as you fall within the practice catchment area. Your medical record is electronic and will be transferred automatically to your new practice once you have registered.

Booking Appointments:

You can continue to schedule appointments in the usual way through different methods:

- By Phone
- In Person
- Online Booking: Use our website or the NHS App to conveniently log in and book your appointment.

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In addition to telephone and face-to-face appointments, our reception and administrative staff will be able to assist you in accommodating your preference by utilising additional methods like triage, text messages, or email for interactive communication.

The Primary Care Team at SYICB will be able to help with any queries that you may have specifically in relation to registration with a new practice and they can be contacted via email at: syicb-barnsley.primarycare@nhs.net or via telephone on **01226 433600**

If you have any questions or concerns about this transition, please do not hesitate to contact our team by calling us on 01226 704343 request to speak to Christine Beel or by emailing us at syicb-barnsley.burleigh.patientengagement@nhs.net

Information and details highlighted within this letter can also be found on our website at www.burleighmedicalcentre.co.uk

Your health and well-being remain our top priority, and we are here to assist you in any way we can.

Thank you for your understanding and continued trust in our healthcare services.

Yours sincerely

All the Staff from Burleigh Medical Centre